



FEI Systems

Connecting Every Dimension of Health & Human Services

# Pennsylvania Individualized Assessments (PIA) Update

**MEDICAL ASSISTANCE ADVISORY COMMITTEE**  
Long-Term Services and Supports Subcommittee

February 13, 2018



# Agenda

- **Pennsylvania Individualized Assessments (PIA) overview**
- **Workflows**
- **Functional Eligibility Determination (FED) overview and demo**
- **Medical Director Reviews**
- **interRAI Home Care (HC™) assessments**
- **Data interfaces to PIA**
- **Reports**



# Pennsylvania Individualized Assessments Goals

## Supporting Goals

- ✓ Enhance access to and improve coordination of medical care
- ✓ Create a person-driven, long-term support system in which people have choice, control, and access to a full array of quality services that provide independence, health, and quality of life

### **Pennsylvania Individualized Assessments (PIA)**

- Functional Eligibility Determination (FED)
- interRAI HC™ Needs Assessment Instrument



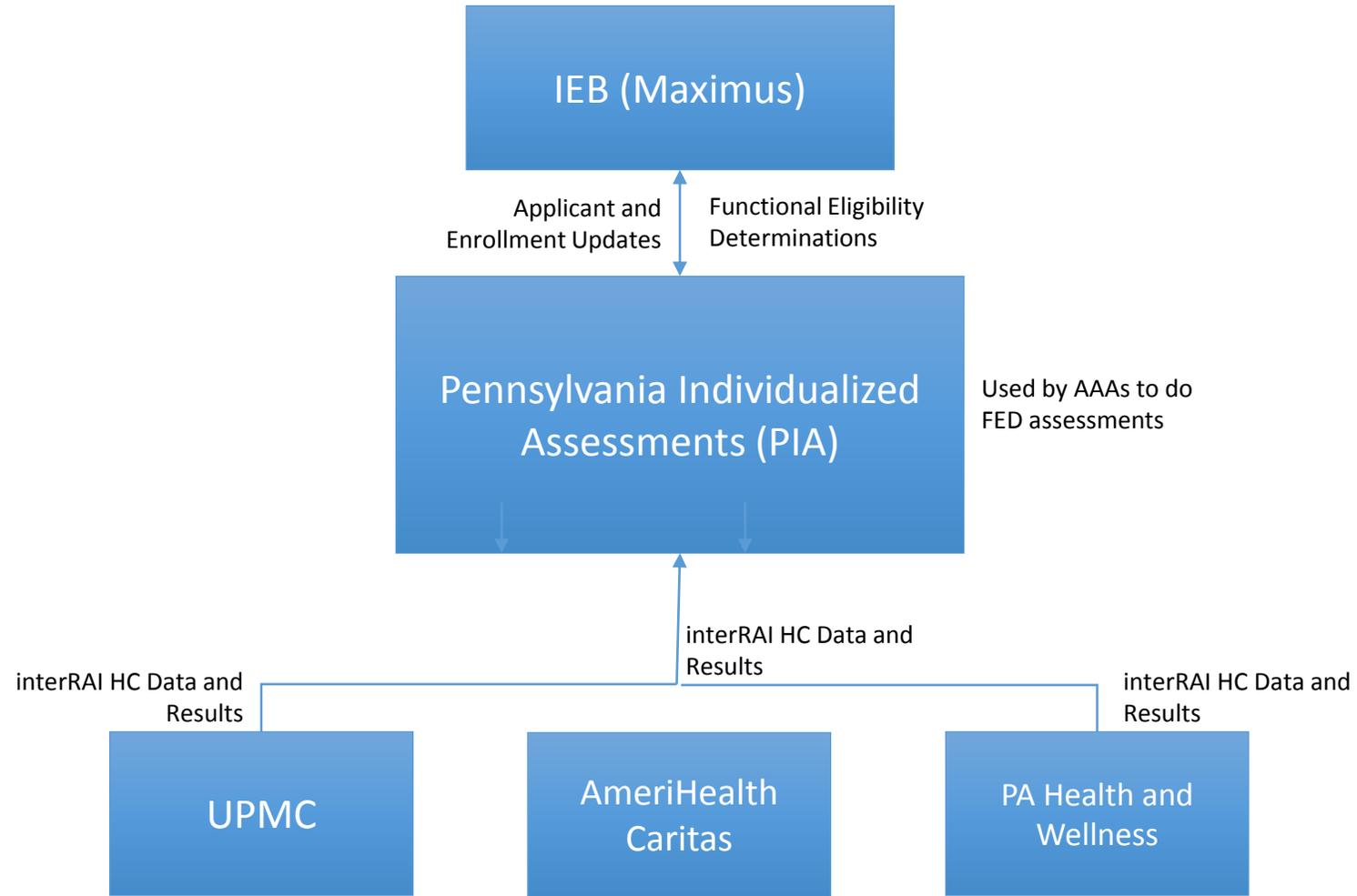
Connecting Every Dimension of Health & Human Services

# Business Partner Administration

- PA Department of Human Services
- Independent Enrollment Broker (IEB)
  - Maximus
- Area Agencies on Aging (AAA)
- Managed Care Organizations (MCOs)
  - AmeriHealth
  - Pennsylvania Health and Wellness (PHW) / Centene
  - University of Pittsburgh Medical Center (UPMC)
- FEi Systems



# Pennsylvania Individualized Assessments Workflow



# Functional Eligibility Determination Instrument

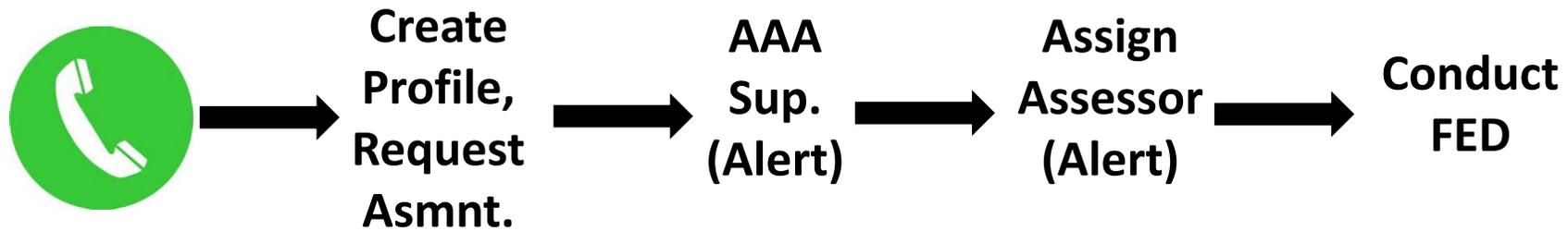
## Purpose: CHC **Clinical Eligibility Determination**

- ❑ Successor to current LCD used in PA today
- ❑ FED instrument developed by Dr. Steven Albert from U Pitt
- ❑ Comprised of a subset of questions from the interRAI HC™ instrument
- ❑ Must be administered within 15 days of CHC benefits application
- ❑ Administered to applicants by AAA assessors to determine:
  - NFI – Nursing Facility Ineligible
  - NFCE – Nursing Facility Clinically Eligible



# Workflow – FED Assessment

## IEB

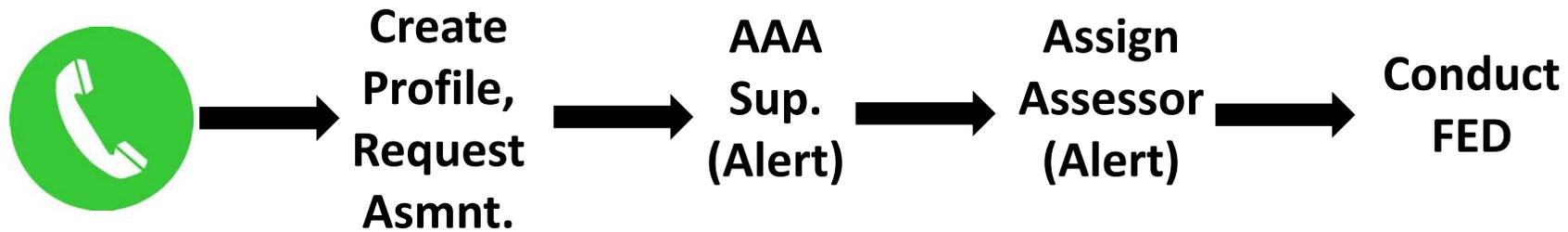


## AAA



# Workflow – FED Assessment Demo

**IEB**



# Functional Eligibility Determination

## ☐ Nursing Facility Clinically Eligible (NFCE)

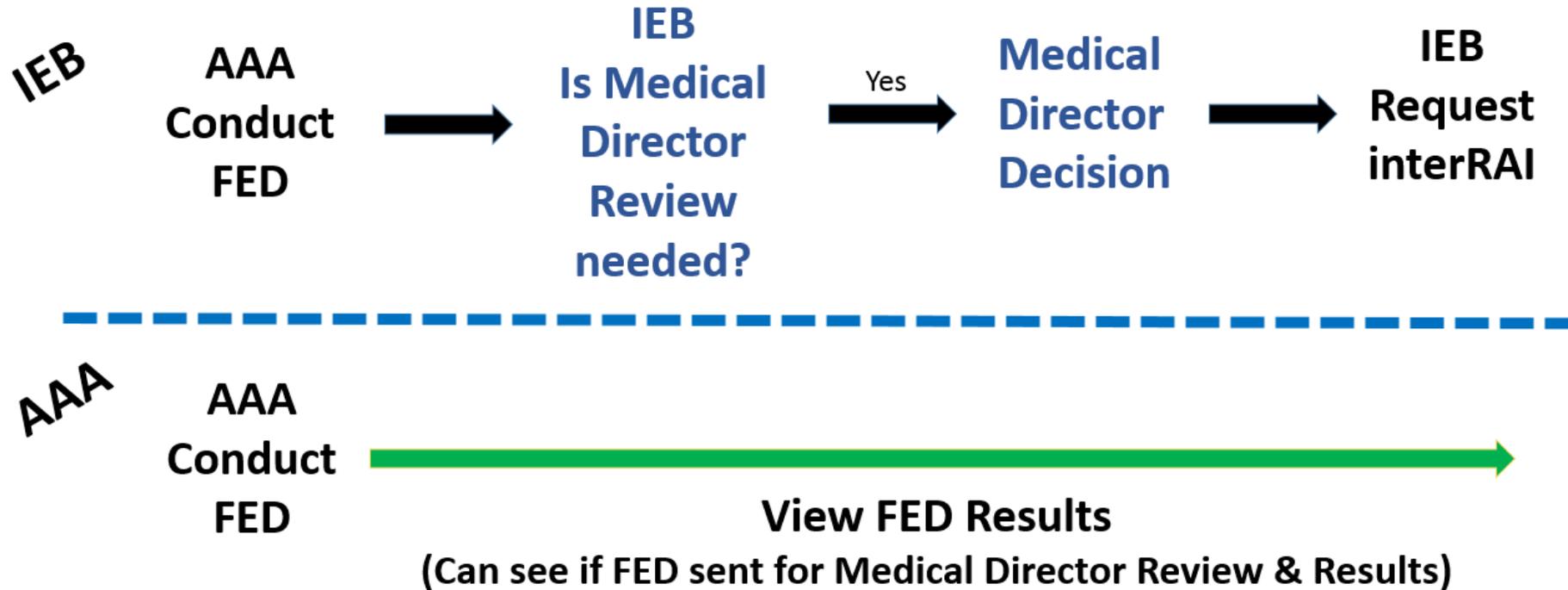
- IEB continues CHC eligibility using FED determination as one part of the eligibility criteria
- IEB provides critical profile and enrollment updates to PIA throughout the eligibility determination process

## ☐ Nursing Facility Ineligible (NFI)

- Applicant may be eligible for other types of county or state Aging assistance programs
- FED results sent to IEB for non-CHC benefits consideration
- Potential Medical Director review



# Workflow – DHS Medical Director Review & Demo



# Managed Care Organization (MCO) Processing

## Post-FED Determination

- For CHC applicants determined to be NFCE
  - IEB continues CHC eligibility determination
  - IEB provides critical profile and enrollment updates to PIA throughout the eligibility process
  
- Upon CHC benefits approval
  - IEB contacts enrollee to determine choice of MCO
  - IEB updates PIA with enrollee's MCO choice and MA number



# MCO interRAI Home Care Assessment

Purpose: **Needs assessment** post-eligibility determination to inform and guide subsequent care and service planning

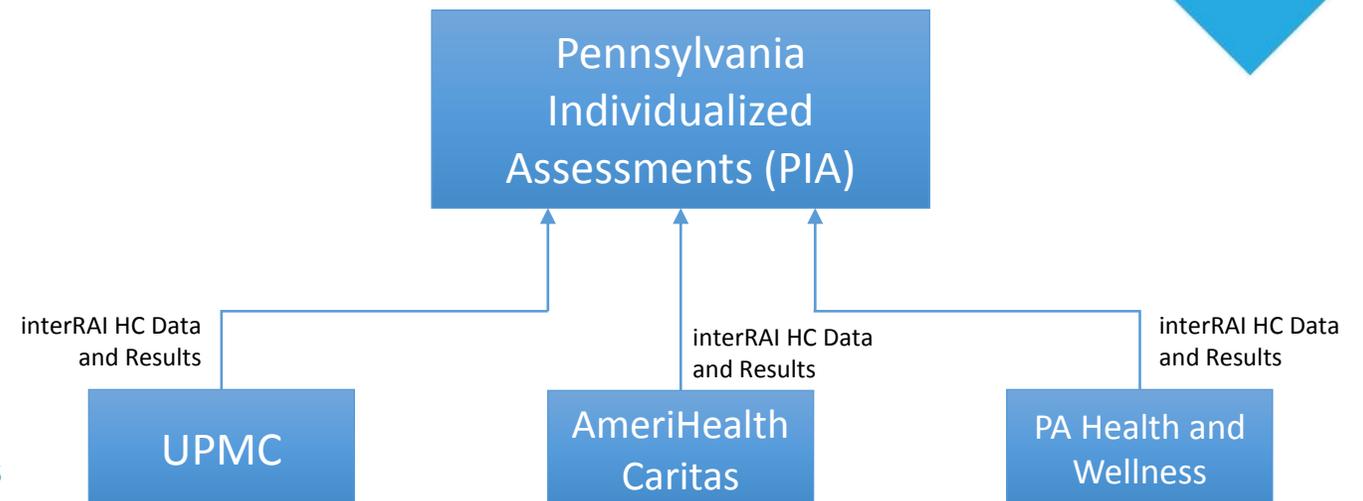
Process:

- Assessment required to be completed within 5 business days of MCO assignment
- Selected MCO's assessor schedules appointment with enrollee
  - Administers interRAI HC™ assessment using the MCO's application
  - Receives determination of care needs
  - Develops service plan for enrollee
- interRAI HC™ assessment data flows back into PIA that night for long-term storage



# FED and interRAI HC™ Data Storage

- ❑ Data interfaces exist between MCO systems and PIA
- ❑ interRAI HC™ assessment data and results sent nightly from MCO systems to PIA
- ❑ PIA sends FED and interRAI HC™ assessment data and results to DHS data warehouse weekly
- ❑ FEi required by license to send anonymized interRAI HC™ data to University of Michigan on a yearly basis



# MCO Access to PIA

- MCO staff can be granted login access to PIA to
  - Review enrollee information
  - Run reports
  
- Reports Demo



# interRAI HC™ Best Practices

- ❑ Assessment frequency:
  - Initially upon program enrollment
  - Annually to re-assess care needs
  - On-demand assessments when a change in condition detected
- ❑ Used over time, interRAI HC™ provides indications of the enrollee's response to care or services



# Questions?

