

IMAC Meeting

Meeting Date:	March 26, 2024	Time:	1:00 PM – 4:30 PM
Meeting Location:	VIRTUAL Conference Call Microsoft Teams Meeting	Conference Number:	<p>Microsoft Teams meeting</p> <p>Join on your computer, mobile app or room device</p> <p>Click here to join the meeting</p> <p>Meeting ID: 242 650 580 885</p> <p>Passcode: bK6FVZ</p> <p>Download Teams Join on the web</p> <p>Or call in (audio only)</p> <p>+1 267-332-8737,,595417024# United States, Philadelphia</p> <p>Phone Conference ID: 595 417 024#</p>
Agenda Items			
1.	Introductions & Greetings		
2.	Customer Service Center wait times. There seems to be an increase in wait times.		
3.	Update on Low Income Home Energy Assistance Program (LIHEAP) funding. Department of Human Service (DHS) announced this week that because LIHEAP funding is tied up in Congress, it may run out of money.		
4.	Diversion and Emergency Shelter Allowance (ESA) data request. We need an update on the process and eligibility requirements because we are seeing barriers to access in the counties.		
5.	Please provide us with updated lists and contact information of DHS leadership staff (state and county). For example, we used to be provided with information on Area Managers, and other key staff.		
6.	April 1 Supplemental Nutrition Assistance Program (SNAP) On-Demand/SNAP interviews returning		
7.	COMPASS modernization		
8.	Summer Nutrition (SUN) Bucks program – Summer Electronic Benefit Transfer (SEBT)		
9.			
10.			
11.			
12.			