

IMAC Meeting

Meeting Date:	December 2, 2025	Time:	1:00 PM – 4:30 PM
Meeting Location:	VIRTUAL Conference Call Microsoft Teams Meeting	Conference Number:	Microsoft Teams Need help? Join the meeting now Meeting ID: 213 103 414 70 Passcode: fo3jn9C2
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Agenda Items	
	Introductions & Greetings
1.	Communication with IMAC. Can PA DHS communicate with IMAC and other stakeholders when there are big changes like the ones related to SNAP during the shutdown? At a minimum it would be helpful to know when SNAP is going out and that all SNAP has been sent.
2.	General updates on SNAP and LIHEAP
3.	What are the latest plans/directives from CMS for DHS.
4.	SNAP interviews. What guidance is given to caseworkers, and how do they ensure that all topics - like SNAP work requirement exemptions - are covered? How are you evaluating whether interviews are being done well? Are you making adjustments given the focus on the Payment Error Rate? Would DHS consider using scripts?
5.	EBT Theft. This is still a big problem for community members. It was exacerbated by the shutdown. What is DHS doing to address ongoing theft?
6.	Medicaid. Has PA DHS considered our request for a working group? Is PA DHS currently considering any adjustments to its ex parte review system?