



OLTL Updates Consumer Sub MAAC

January 21, 2024

OLTL Updates

- OLTL Updates
 - Procurement Updates
 - 2024 OLTL Priorities
 - Annual Waiver Redeterminations
 - CHC Employment Supports

OLTL Updates

OLTL Updates

- Procurement Updates
 - There are no updates on the following that can be shared at this time.
 - Agency with Choice (AWC)
 - Community HealthChoices (CHC) Request for Application (RFA)
 - Was posted to e-Marketplace on January 30, 2024.
 - **All questions regarding the RFA and its contents should be directed to Procurement via the resource account RA-pwrfaquestions@pa.gov.**
 - Independent Enrollment Broker (IEB)
 - Contract has been signed by Maximus and is effective January 1, 2024
 - Currently in the signatory process with the state
 - OLTL will be meeting and working with Maximus to implement the provision of the contract

“Getting Stuff Done” and “Getting Upstream”

- Getting *back to basics and pursuing excellence* post Public Health Emergency
 - Strengthen Person-centered values and approaches
 - Increasing participant voice at all levels
 - Ensure a Trauma-informed approach
 - Increasing participant education and independence
 - Address health equity and disparities
 - Improve quality and outcomes (health, experience and access)
 - Increase evidenced based and evidence emerging practices
 - Ensure a whole person approach
 - Strengthening emergency back-up planning
 - Improve service delivery, integration, and participant experience
 - And more...

Annual Waiver Redeterminations

Annual Waiver Redeterminations

- Nursing Facility Ineligible (NFI) terms from April 2023 to January 2024 due to not appealing:
 - 9314 Physician Certifications (PC) request sent out
 - 4495 PCs Received
 - 3122 NFI ineligibility notices sent to participants.
 - Remainder are still pending with CAOs
 - 1849 Appeals Received
 - 569 did not appeal –
 - A list of these participants have been sent out to the 3 MCOs so that they can follow up with participants as to why they did not appeal. This process is currently ongoing.

Annual Waiver Redeterminations

- Refreshed Nursing Facility Ineligible (NFI) terms from October to December:

MCO	October	November	December	January
ACFC	280	314	220	215
PHW	115	79	45	53
UPMC	445	334	245	217
Total	840	727	510	485

- Medical Director Review

- In January, the MDR reviewed 260 cases and found 74 (28%) as NFCE.

MCO	# of Assessments	# of NFCE	# of NFI
AHC	71,328	67,516	3,805
PHW	18,935	17,822	1,113
UPMC	38,062	33,169	4,892
TOTAL	128,325	118,507	9,810

Annual Waiver Redeterminations

- **Medical Director Review**
 - The Medical Director’s team began considering additional information (e.g., the complete InterRAI, service coordinator notes). The MCOs have been asked to upload the full InterRAI and SC/UM notes for MDR review as of Feb 12th.
 - Data is not available at the moment to show how many NFI determinations have been reviewed since the change was implemented.
- **Physician Certifications not returned within 60 days currently being assessed by Aging Well:**
 - 5067 total identified
 - 1301 assessed so far
 - 1017 NFCE (78%)
 - 284 NFI (22%)
 - 411 Could not be reached/refused the assessment
 - » This participant list was sent to the MCOs for follow up to explain to the participant the importance of completing the FED and to clarify contact information.

Annual Waiver Redeterminations

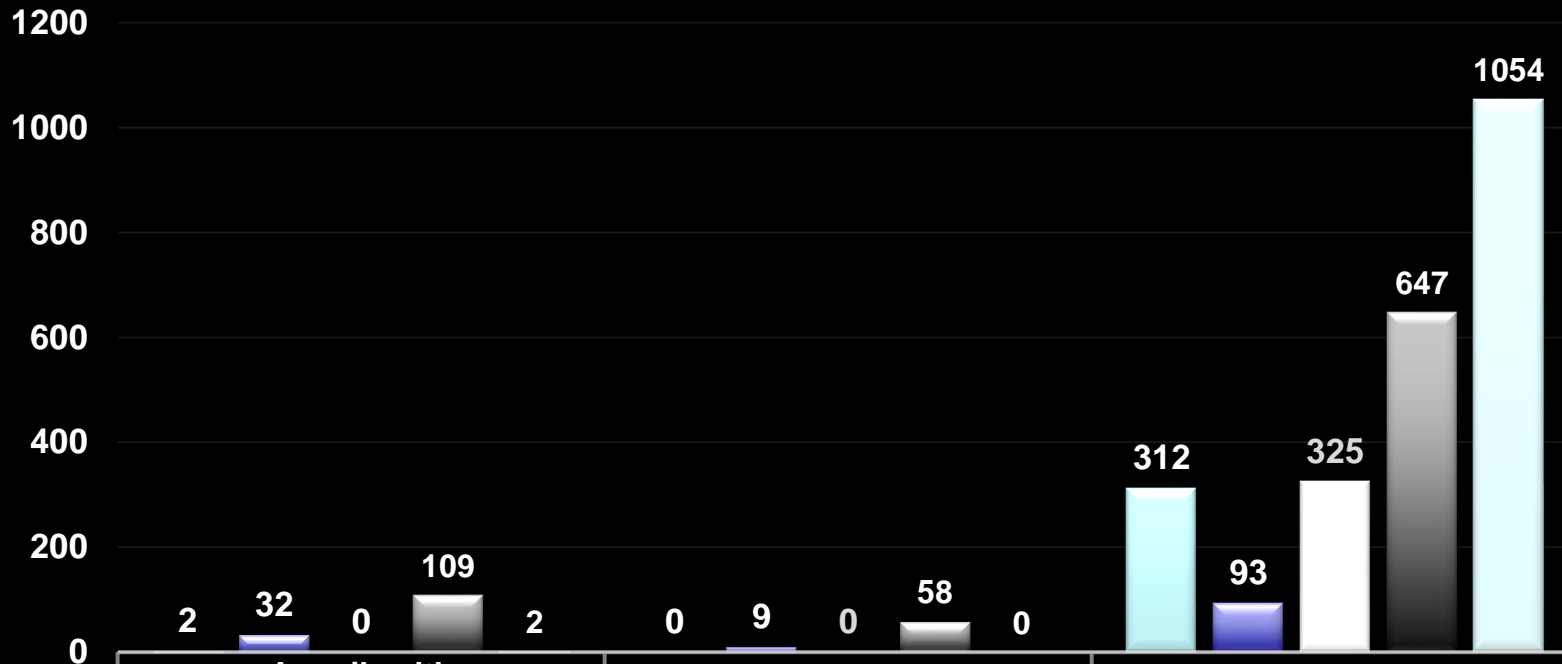
- Terminations:
 - 4070: 1768s were sent to the County Assistance Offices (CAO) and of those;
 - 3122 ineligibility letters were sent
 - 2865 (83%) hearing requests received
 - Additional outcome data is being assessed for collection

CHC Employment Supports

CHC Employment Supports

- Participant referral to Office of Vocational Rehabilitation(OVR) and Work Incentives Planning and Assistance (WIPA)
 - CHC-MCOs have no data regarding what OVR does once the person is determined eligible for OVR services.
 - Data from the December meeting can be seen on the upcoming slides.
 - OLTL has begun discussions with OVR to put a data memorandum of understanding in place so OVR and OLTL can share information to know who is being served and by which services.

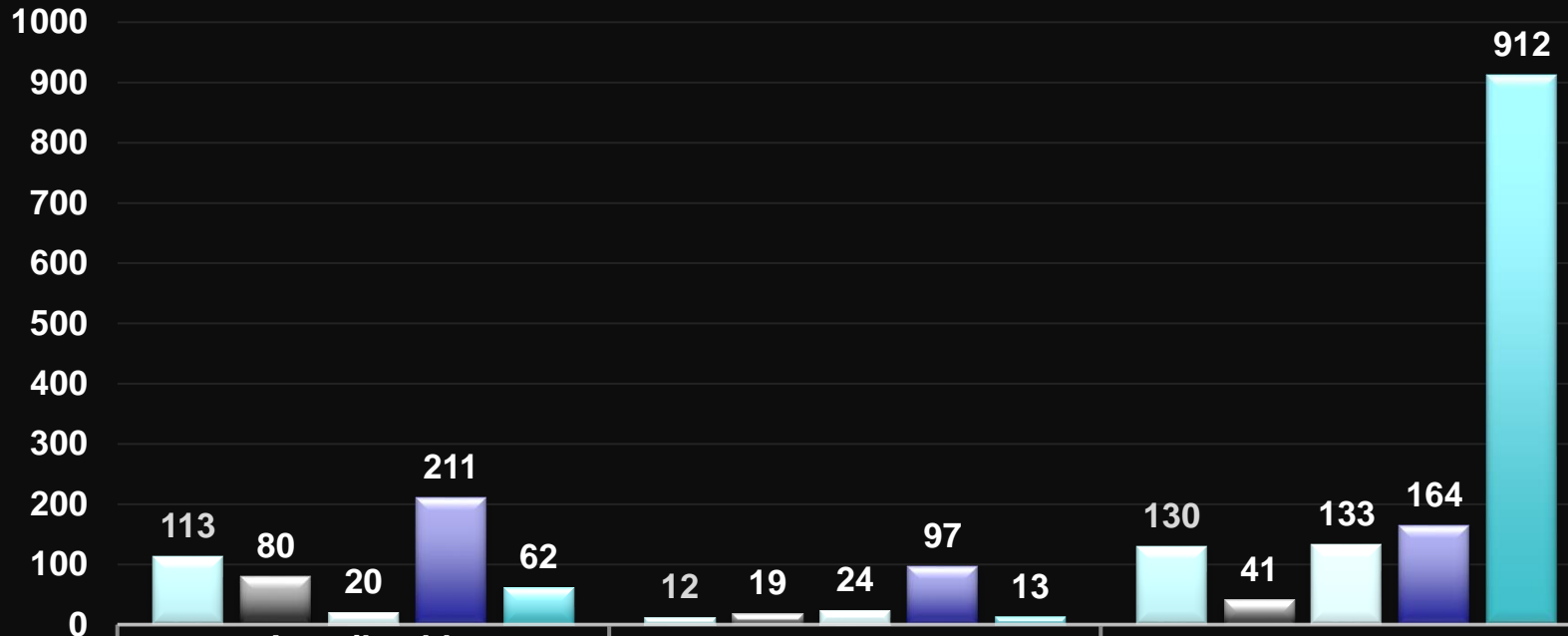
Work Incentives Planning Assistance (WIPA)



	Amerihealth Caritas/Keystone First	PA Health and Wellness	UPMC
■ Lehigh Central	2	0	312
■ North East	32	9	93
■ North West	0	0	325
■ South East	109	58	647
■ South West	2	0	1054

■ Lehigh Central ■ North East ■ North West ■ South East ■ South West

2023 Referrals from Managed Care Organizations to PA Office of Vocational Rehabilitation



	Amerihealth Caritas/Keystone First	PA Health and Wellness	UPMC
■ Lehigh Central	113	12	130
■ North East	80	19	41
■ North West	20	24	133
■ South East	211	97	164
■ South West	62	13	912

■ Lehigh Central ■ North East ■ North West ■ South East ■ South West

CHC Employment Supports

- Employment First Dashboard
 - Percent of HCBS Authorizations
 - Captures which OLTL waiver funded supported employment services are being provided to the OLTL participant.
 - Some MCOs/regions have no services being offered, likely because the participants are getting OVR services.
 - SC Training on Employment Supports
 - Each MCO provides comprehensive training to the SC Entities regarding all services OLTL provides to the participant. This includes training on supported employment services.
 - OLTL has begun internal discussions related to the “We Can Work” page and the ability to create additional promotional information for participants around Employment Supports.

Questions?

