Older Adult Protective Services Compliance Fiscal Year-to-Date
FACE-TO-FACE PERFORMANCE METRIC (listed in alphabetical order)
Compliance excludes investigations marked as "Unable to Locate Consumer"
Data as of 3/6/2026

Area Agency on Aging	July 2025 – December 2025 Year-to-Date Performance Percentage
AAA of Somerset County	93%
AAA of Westmoreland County	95%
Active Aging, Inc. (Crawford)	98%
Adams County Office for Aging, Inc.	88%
Aging Services, Inc. (Indiana)	100%
Allegheny County DHS AAA	80%
Armstrong County AAA	97%
B/S/S/T AAA (Bradford/Sullivan/Susquehanna/Tioga)	98%
Beaver County Office on Aging	95%
Berks County Area Agency on Aging	89%
Blair Senior Services, Inc.	93%
Bucks County AAA	94%
Butler County AAA	96%
Cambria County AAA	90%
Carbon County AAA	95%
Centre County Office of Aging	96%
Chester County Department of Aging Services	93%
Clarion Area Agency on Aging	97%
Clearfield County AAA, Inc	99%
Columbia/Montour Aging Office, Inc.	99%
Cumberland County Office on Aging	96%
Dauphin County AAA	86%
Delaware County AAA	84%
Experience Inc. - AAA (Warren/Forest)	100%
Franklin County AAA	95%
Greater Erie Community Action Committee (GECAC)	78%
Huntingdon/Bedford/Fulton AAA	95%
Jefferson County AAA	97%
Lackawanna County Area Agency on Aging	95%
Lancaster County Office of Aging	91%
Lawrence County AAA	97%
Lebanon County AAA	90%
Lehigh County Aging & Adult Services	90%
Luzerne/Wyoming Counties Bureau	90%
Mercer County AAA, Inc.	95%
Mifflin/Juniata AAA, Inc.	89%
Monroe County AAA	95%
Montgomery County Aging and Adult Services	82%
Northampton County AAA	90%
Northumberland County AAA	83%
Office of Human Services, Inc. (Cameron/Elk/McKean)	100%
Perry County AAA	95%
Philadelphia Corporation for Aging	71%
Pike County AAA	95%
Potter County AAA	95%
Schuylkill County Office of Senior Svcs	89%
Southwestern PA AAA, Inc. (Washington/Fayette/Greene)	96%
STEP Office of Aging (Lycoming/Clinton)	100%
Union-Snyder Agency on Aging, Inc.	100%
Venango County AAA	95%
Wayne County AAA	100%
York County AAA	93%