

**Older Adult Protective Services Compliance Fiscal Year-to-Date**  
**FACE-TO-FACE PERFORMANCE METRIC (listed in alphabetical order)**  
**Compliance excludes investigations marked as "Unable to Locate Consumer"**  
**Data as of 7/4/2025**

Area Agency on Aging	July 2024 – March 2025 Year-to-Date Performance Percentage
AAA of Somerset County	88%
AAA of Westmoreland County	94%
Active Aging, Inc. (Crawford)	98%
Adams County Office for Aging, Inc.	95%
Aging Services, Inc. (Indiana)	98%
Allegheny County DHS AAA	84%
Armstrong County AAA	99%
B/S/S/T AAA (Bradford/Sullivan/Susquehanna/Tioga)	98%
Beaver County Office on Aging	98%
Berks County Area Agency on Aging	93%
Blair Senior Services, Inc.	95%
Bucks County AAA	98%
Butler County AAA	98%
Cambria County AAA	91%
Carbon County AAA	94%
Centre County Office of Aging	94%
Chester County Department of Aging Services	94%
Clarion Area Agency on Aging	98%
Clearfield County AAA, Inc	100%
Columbia/Montour Aging Office, Inc.	98%
Cumberland County Office on Aging	95%
Dauphin County AAA	90%
Delaware County AAA	86%
Experience Inc. - AAA (Warren/Forest)	99%
Franklin County AAA	95%
Greater Erie Community Action Committee (GECAC)	92%
Huntingdon/Bedford/Fulton AAA	97%
Jefferson County AAA	97%
Lackawanna County Area Agency on Aging	93%
Lancaster County Office of Aging	92%
Lawrence County AAA	96%
Lebanon County AAA	92%
Lehigh County Aging & Adult Services	92%
Luzerne/Wyoming Counties Bureau	94%
Mercer County AAA, Inc.	94%
Mifflin/Juniata AAA, Inc.	92%
Monroe County AAA	98%
Montgomery County Aging and Adult Services	87%
Northampton County AAA	95%
Northumberland County AAA	95%
Office of Human Services, Inc. (Cameron/Elk/McKean)	100%
Perry County AAA	93%
Philadelphia Corporation for Aging	72%
Pike County AAA	98%
Potter County AAA	90%
Schuylkill County Office of Senior Svcs	82%
Southwestern PA AAA, Inc. (Washington/Fayette/Greene)	97%
STEP Office of Aging (Lycoming/Clinton)	100%
Union-Snyder Agency on Aging, Inc.	100%
Venango County AAA	96%
Wayne County AAA	96%
York County AAA	96%