

Older Adult Protective Services Compliance Fiscal Year-to-Date
FACE-TO-FACE PERFORMANCE METRIC (listed in alphabetical order)
Compliance excludes investigations marked as "Unable to Locate Consumer"
Data as of 10/18/2024

Area Agency on Aging	July 2024 Year-to-Date Performance Percentage
AAA of Somerset County	89%
AAA of Westmoreland County	96%
Active Aging, Inc. (Crawford)	94%
Adams County Office for Aging, Inc.	100%
Aging Services, Inc. (Indiana)	90%
Allegheny County DHS AAA	82%
Armstrong County AAA	100%
B/S/S/T AAA (Bradford/Sullivan/Susquehanna/Tioga)	96%
Beaver County Office on Aging	98%
Berks County Area Agency on Aging	90%
Blair Senior Services, Inc.	94%
Bucks County AAA	97%
Butler County AAA	100%
Cambria County AAA	92%
Carbon County AAA	94%
Centre County Office of Aging	91%
Chester County Department of Aging Services	92%
Clarion Area Agency on Aging	100%
Clearfield County AAA, Inc	100%
Columbia/Montour Aging Office, Inc.	100%
Cumberland County Office on Aging	97%
Dauphin County AAA	88%
Delaware County AAA	89%
Experience Inc. - AAA (Warren/Forest)	100%
Franklin County AAA	100%
Greater Erie Community Action Committee (GECAC)	97%
Huntingdon/Bedford/Fulton AAA	97%
Jefferson County AAA	100%
Lackawanna County Area Agency on Aging	93%
Lancaster County Office of Aging	95%
Lawrence County AAA	96%
Lebanon County AAA	100%
Lehigh County Aging & Adult Services	95%
Luzerne/Wyoming Counties Bureau	96%
Mercer County AAA, Inc.	76%
Mifflin/Juniata AAA, Inc.	94%
Monroe County AAA	96%
Montgomery County Aging and Adult Services	79%
Northampton County AAA	97%
Northumberland County AAA	100%
Office of Human Services, Inc. (Cameron/Elk/McKean)	100%
Perry County AAA	91%
Philadelphia Corporation for Aging	73%
Pike County AAA	100%
Potter County AAA	50%
Schuylkill County Office of Senior Svcs	70%
Southwestern PA AAA, Inc. (Washington/Fayette/Greene)	99%
STEP Office of Aging (Lycoming/Clinton)	100%
Union-Snyder Agency on Aging, Inc.	100%
Venango County AAA	100%
Wayne County AAA	100%
York County AAA	96%