

**Older Adult Protective Services Compliance Fiscal Year-to-Date**  
**FACE-TO-FACE PERFORMANCE METRIC (listed in alphabetical order)**  
**Compliance excludes investigations marked as "Unable to Locate Consumer"**  
**Data as of 7/26/2024**

Area Agency on Aging	July 2023 - April 2024 Year-to-Date Performance Percentage
AAA of Somerset County	91%
AAA of Westmoreland County	92%
Active Aging, Inc. (Crawford)	100%
Adams County Office for Aging, Inc.	97%
Aging Services, Inc. (Indiana)	96%
Allegheny County DHS AAA	82%
Armstrong County AAA	98%
B/S/S/T AAA (Bradford/Sullivan/Susquehanna/Tioga)	95%
Beaver County Office on Aging	90%
Berks County Area Agency on Aging	95%
Blair Senior Services, Inc.	93%
Bucks County AAA	95%
Butler County AAA	97%
Cambria County AAA	92%
Carbon County AAA	97%
Centre County Office of Aging	94%
Chester County Department of Aging Services	93%
Clarion Area Agency on Aging	98%
Clearfield County AAA, Inc	98%
Columbia/Montour Aging Office, Inc.	94%
Cumberland County Office on Aging	96%
Dauphin County AAA	86%
Delaware County AAA	76%
Experience Inc. - AAA (Warren/Forest)	100%
Franklin County AAA	98%
Greater Erie Community Action Committee (GECAC)	87%
Huntingdon/Bedford/Fulton AAA	97%
Jefferson County AAA	97%
Lackawanna County Area Agency on Aging	94%
Lancaster County Office of Aging	94%
Lawrence County AAA	95%
Lebanon County AAA	88%
Lehigh County Aging & Adult Services	96%
Luzerne/Wyoming Counties Bureau	93%
Mercer County AAA, Inc.	94%
Mifflin/Juniata AAA, Inc.	92%
Monroe County AAA	96%
Montgomery County Aging and Adult Services	85%
Northampton County AAA	89%
Northumberland County AAA	97%
Office of Human Services, Inc. (Cameron/Elk/McKean)	100%
Perry County AAA	93%
Philadelphia Corporation for Aging	73%
Pike County AAA	98%
Potter County AAA	68%
Schuylkill County Office of Senior Svcs	87%
Southwestern PA AAA, Inc. (Washington/Fayette/Greene)	97%
STEP Office of Aging (Lycoming/Clinton)	100%
Union-Snyder Agency on Aging, Inc.	97%
Venango County AAA	95%
Wayne County AAA	95%
York County AAA	96%